

# Hexaware



"Hexaware transforms clinical development by harnessing advanced automation and data-driven insights, enabling organizations to enhance efficiency, ensure compliance and prioritize patient engagement for improved healthcare outcomes."

*Rohan Sinha*

## Overview

Hexaware is headquartered in Mumbai, India. It has more than 31,000 employees across 58 offices in 28 countries. In FY24, the company generated \$1.4 billion in revenue, with Financial Services as its largest segment. Hexaware leverages AI to transform clinical operations, enabling instant Informed Consent Forms (ICF) creation based on protocol changes, automating site visit monitoring checklists to save weeks and accelerating clinical study reports (CSR) drafting from 17 days to just two hours with 90-95 percent accuracy, enhancing trial efficiency and accuracy.

## Strengths

**Robust quality compliance and decentralized trials:** Hexaware provides quality compliance as a service (QcaaS), utilizing AI to enhance validation processes and ensure comprehensive quality checks. This service generates validation documents and synthetic data, confirming that all submissions meet the highest standards of compliance.

**Advanced clinical data automation:** Hexaware's Clinical Data Automation as a Solution (CDAaaS) leverages agentic AI to streamline the data collection, standardization and submission processes for preclinical and clinical studies. This CDAaaS offering incorporates various software components, including a Metadata Repository (MDR), Clinical and Operational

Data Repository (CDR/ODR) and an eData Validator, making it a comprehensive platform for clinical data management.

**Robust medical writing services:** Hexaware offers Medical Writing as a Service (MwaaS), which incorporates human expertise alongside advanced software solutions to generate over 14 types of regulatory documents, including CSRs and Investigational Brochures (IBs). The one-click approach for first draft creation significantly streamlines the documentation process, allowing clients to meet regulatory demands efficiently.

## Caution

With the integration of various data sources and third-party systems, maintaining data integrity and compliance becomes significantly complex. Hexaware should prepare itself to address interoperability challenges and ensure all systems adhere to regulatory standards.