

**Date: February 27, 2025**

**To,  
Listing Department  
National Stock Exchange of India Limited  
Exchange Plaza, Bandra-Kurla Complex,  
Bandra (East), Mumbai - 400 051  
Symbol: HEXT**

**To,  
Department of Corporate Services  
BSE Limited  
Phiroze Jeejeebhoy Towers,  
Dalal Street, Mumbai - 400 001  
Scrip Code: 544362**

Dear Sir,

Sub: Press Release

Please find enclosed Press Release on **Hexaware Ranked First in General Satisfaction in Whitelane Study for Europe.**

This information will also be hosted on the Company's website at [www.hexaware.com](http://www.hexaware.com)

Kindly take the same on record.

Thanking you,

Yours faithfully,  
For **HEXAWARE TECHNOLOGIES LIMITED**

**Gunjan Methi  
Company Secretary**

Encl.: as above.

**HEXAWARE TECHNOLOGIES LIMITED**

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CIN: U72900MH1992PLC069662 | URL: [www.hexaware.com](http://www.hexaware.com)



## Hexaware Ranked First in General Satisfaction in Whitelane Study for Europe

**London, U.K., 27<sup>th</sup> February 2025:** Hexaware Technologies, an IT solutions and service provider, has cemented its position as a top-tier player in the European IT landscape, achieving impressive rankings across multiple categories in the prestigious Whitelane Research 2024/2025 IT Sourcing Study for Europe. This remarkable achievement underscores Hexaware's focus on customer-centricity and value-driven service delivery, setting them apart in a highly competitive market.

The comprehensive Whitelane study, a highly respected benchmark in the industry, surveyed nearly 2,300 top IT spending organizations across Europe, evaluating over 6,000 IT sourcing relationships and 6,500 cloud platform sourcing relationships. From this extensive pool, 34 IT service providers and 12 cloud platform providers were rigorously assessed based on direct client feedback.

Hexaware's performance is truly noteworthy. They clinched the top spot for general satisfaction with IT service providers—a testament to their dedication to exceeding client expectations. Furthermore, their expertise in application services was evident with a commendable second-place ranking, demonstrating their ability to deliver high-quality solutions aligned with clients' objectives. Hexaware also secured a strong third-place ranking in digital transformation, proving their prowess in guiding organizations through the complexities of the digital age by reimagining business processes and boosting operational efficiency.

**Amrinder Singh, President & Head – EMEA & APAC Operations, Hexaware,** stated, "We are honored to be recognized in the Whitelane Research 2024/2025 IT Sourcing Study for Europe. Our general satisfaction and application services rankings highlight our efforts to deliver value to our clients through innovation and customer-centricity. Our focus on understanding client needs and delivering tailored solutions has been key to achieving these accolades. We aim to consistently strengthen our service delivery and innovation initiatives to exceed client expectations."

**Jef Loos, Head of Research Europe, Whitelane Research,** added, "Hexaware's top rankings in the Whitelane Research Study highlights our client-centric innovation and value-driven service delivery. By consistently aligning our expertise with client goals, we not only excel in application services and digital transformation but also offer competitive pricing and transformative innovation. This recognition underscores our focus on optimizing technology and business processes for a rapidly evolving digital landscape."

Beyond these impressive results, Hexaware maintained a top-five ranking based on contract values, showcasing their strength in large-scale engagements. Their commitment to providing value is further highlighted by a second-place ranking in price level as per market standards. Hexaware's innovative approach also garnered recognition, earning them sixth place in transformative innovation. Their deep understanding of industry-specific needs was evident in their third-place

ranking in the financial services sector. Hexaware's dedication to seamless service delivery and top-notch account management was further validated by fourth-place rankings in both categories.

### **About Hexaware**

Hexaware is a global technology and business process services company. Every day, Hexawarians wake up with a singular purpose; to create smiles through great people and technology. With offices across the world, we empower enterprises worldwide to realize digital transformation at scale and speed by partnering with them to build, transform, run, and optimize their technology and business processes.

Learn more about Hexaware at <https://hexaware.com>

### **For more information, contact:**

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