HEXAWARE

Overview

Hexaware Technologies is a rapidly growing IT service provider headquartered in Mumbai, India, with offices in seven locations in the U.S. The innovative company invests heavily in automation and AI within its offerings and has made recent acquisitions that not only boost its own offerings but also its ability to compete against the largest IT services firms. With its Mobiquity subsidiary, Hexaware leverages AWS tools and services to design, build and manage cloud-native solutions for web, mobile, IoT, chat and call center services. Hexaware's Mobiquity subsidiary is an AWS premier consulting partner.

Strengths

Early IoT excellence: Hexaware established an IoT CoE in 2014 as part of its business intelligence and analytics (BI&A) big data and business intelligence practice. The company's approach is to leverage, consolidate and manage partner technologies through its own Web of Things IoT services platform, providing Hexaware with technology-agnostic, best-of-breed approach within its holistic digital transformation methodology.

Advanced offerings with the acquisition of Mobiquity: Hexaware's 2019 acquisition of Mobiquity added advanced mobile, IoT and Alexa solution development capabilities on AWS for clients across multiple verticals (including AWS itself). Mobiquity's mobile consulting, design, development and analytics services is a part of Hexaware's broader digital consulting practice, which enables a broad continuum of IoT/mobile solutions. Hexaware's end-to-end cloud services include architecture, microservices development, DevOps, and data analysis and reporting.

Relevant AWS competencies: The company holds AWS competencies in DevOps, mobile, IoT, digital customer experience and retail and certifications in Amazon API Gateway and AWS Lambda services delivery.

Caution

Although Hexaware is quite capable of developing effective IoT strategy and managing complex IoT environments, it is currently scaling its resources to address massive, industrial-scale IoT implementations. In such cases, Hexaware leverages longstanding partnerships with providers of technology, skills and labor resources.

2020 ISG Provider Lens™ Leader

Hexaware is a next-generational IoT Leader leveraging advanced development, intelligent automation and AWS capabilities to deliver leading-edge, adaptable solutions.

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